



## Best Practices: Commercial Quality Assurance Practices Offer Improvements for Dod: Nsiad-96-162 (Paperback)

By -

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.GAO reviewed the Department of Defense s (DOD) quality assurance practices, focusing on: (1) the problems that DOD has had in improving such practices; (2) private-sector practices that could be beneficial to DOD; and (3) DOD efforts to improve its quality assurance activities. GAO found that: (1) DOD spends more than \$1.5 billion annually to support its quality assurance activities; (2) manufacturing and quality problems have contributed to cost and schedule overruns on DOD weapons systems programs; (3) DOD acquisition programs have experienced quality problems during the production phase due to incomplete weapon designs; (4) DOD is relying on unstable designs and inspections to rework the defects in its B-2 bomber and C-17 Airlifter programs; (5) a number of successful commercial manufacturers are improving the quality of their products, while reducing their oversight and inspection costs; (6) commercial manufacturers have broadened their definition of quality assurance, by changing it from a postmanufacturing step done at the end of each process to being part of the process itself; (7) DOD began in the early 1990s to implement a method...



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